



Update on Department of Behavioral Health Operating Status during COVID-19 Emergency - Updated as of March 27, 2020

What is our operating status?

Along with the rest of District government, our agency remains operational. We will continue to provide most services as usual, with a few, select modifications.

How does this impact what we do?

- **Comprehensive Psychiatric Emergency Program** - No Change: The 24/7 adult emergency psychiatric care facility is open.
- **35 K Street NE Adult Clinic** - No Change: Same day urgent care services including assessment, counseling, and psychiatric evaluation are available from 8:30 a.m. - 3:00 p.m.
- **35 K Street NE Pharmacy** - No Change: The pharmacy is open for uninsured residents, Monday - Friday from 8:00 a.m. - 5:00 p.m. Prescriptions received before 4:00 p.m. will be filled the same day.
- **Child/Youth Emergency Mobile Psychiatric Service** - No Change: Mobile emergency services for children/youth ages 6-17 in the home or community are available. This service is provided at no cost to District residents and children in DC's foster care system. Child/Youth Emergency Mobile Psychiatric Services are available 24/7. Children ages 18 to 21 who are in the care and custody of DC Child and Family Services Agency can also utilize Emergency Mobile Psychiatric Services.
- **500 Indiana Ave. NW Superior Court Urgent Care Clinic** - Modified hours: 10:00 a.m. - 2:00 p.m. Monday - Thursday. Court emergency evaluations 9:00 a.m. - 10:00 a.m. and 2:00 p.m. - 5:00 p.m. Monday - Friday.
- **24-hour Access Helpline** - No Change: Access to a mental health clinician and 24-hour suicide prevention lifeline at 1-888-793-4357.
- **Community Response Team** - No Change: The team will continue to respond to adults in psychiatric crisis in the home or community for counseling and transportation to emergency treatment, if needed.
- **Saint Elizabeths Hospital** - No Change: The District's inpatient psychiatric hospital is open.
- **821 Howard Road SE Children's Clinic** - No Change: Same day/walk-in psychiatric assessment for children/youth 18 years old or younger is open Monday - Friday, 9:00 a.m. - 5:00 p.m.
- **The Assessment and Referral Center (ARC)** - Modified: Relocated from 75 P Street NE to the 35 K Street NE adult clinic. Hours of operation Monday - Friday, 7:00 a.m. - 6:00 p.m. For same day service, please arrive by 3:30 p.m. or call 202-727-8473.

What else are we offering to meet your needs?

- DBH has established a 24/7 Mental Health Hotline at 1-888-793-4357 for individuals who are experiencing stress and anxiety, including if related to the current coronavirus emergency.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-673-2200 or 1-888-793-4357. For more information, please visit coronavirus.dc.gov.